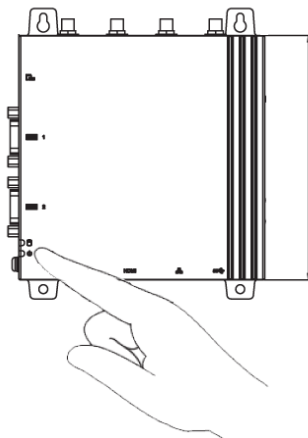


## DISIO HUB QUICK START | GETTING ONLINE VIA THE LAN/WAN

The following is a brief overview of the steps required to startup the Disio Hub and get it connected to the customers local area/wide area network.

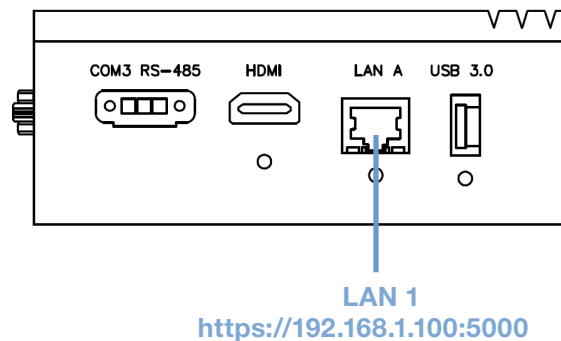
1. Have the building IT department fill out the "IT Request and Information" sheet included in the Cloud Panel and at the end of the Disio Cloud Manual.
2. Mount and power the panel.
3. Verify LED power light is illuminated green on the Disio Hub.

### DISIO HUB POWER LED



4. Connect an ethernet cable from a PC to (LAN A) on the Disio Hub.

### DISIO HUB



5. Configure your PC's IP address as follows:
  - **IP Address:** 192.168.1.101
  - **Subnet Mask:** 255.255.255.0
  - **Router/Default Gateway:** 192.168.1.1

### IT REQUEST FORM



#### PRTU-FRONT-END

#### IT Request and Information Sheet

To the installer: Please have the building IT contact fill in this form. Please request a single static IP address for the Disio Cloud system. Please also request port forwarding for external monitoring (remote access).

Keep one copy of this form for your records, and make one copy to leave with the Disio Cloud.

Static IP \_\_\_\_\_  
(Please assign)

Subnet Mask \_\_\_\_\_

Gateway \_\_\_\_\_

DNS Server(s) \_\_\_\_\_

SMTP Server \_\_\_\_\_  
(Optional - required for email alerts)

*The following section is optional but required for remote monitoring.*

Public ("External") IP \_\_\_\_\_

Please forward external port \_\_\_\_\_  
Choose Port. Suggest: 8051

to **Port 80** of the above-assigned static IP.

6. Using a browser on the PC, log into the Disio Hub (<https://192.168.1.100:5000>) and enter the factory default username (disioadmin) and password (Dladmin123). Please contact Disio support if the default username and password is not known.

If prompted to accept the security certificate select **Advanced > Go to Website**

## This site is not secure

This might mean that someone's trying to fool you or steal any info you send to the server. You should close this site immediately.

[Go to your Start page](#)

### Details

Your PC doesn't trust this website's security certificate.

The hostname in the website's security certificate differs from the website you are trying to visit.

Error Code: `DLG_FLAGS_INVALID_CA`  
`DLG_FLAGS_SEC_CERT_CN_INVALID`



### Your connection is not private

Attackers might be trying to steal your information from 192.168.1.100:5000 (for example, passwords, messages, or credit cards). [Learn more](#)

NET::ERR\_CERT\_AUTHORITY\_INVALID

Help improve Chrome security by sending URLs of some pages you visit, limited system information, and some page content to Google. [Privacy policy](#)

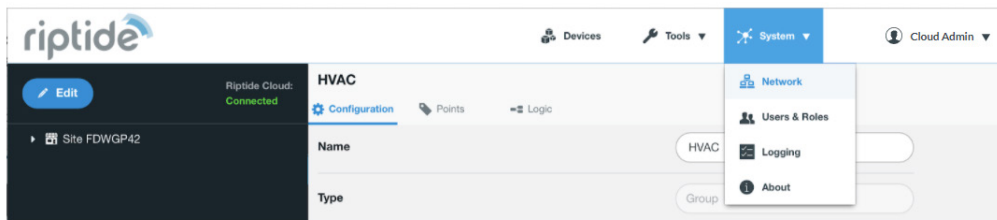
Hide advanced

Back to safety

This server could not prove that it is **192.168.254.105**; its security certificate is not trusted by your computer's operating system. This may be caused by a misconfiguration or an attacker intercepting your connection.

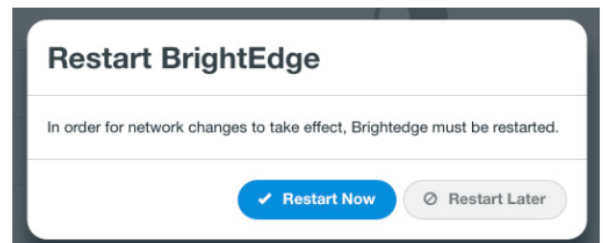
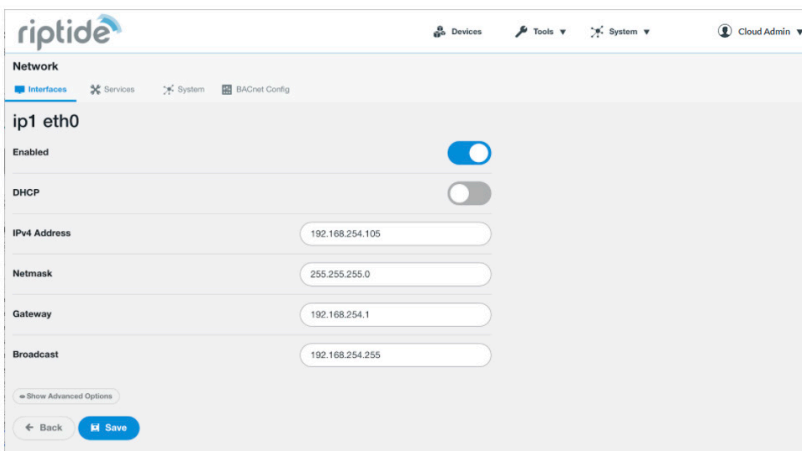
[Proceed to 192.168.254.105 \(unsafe\)](#)

7. Select System > Network from the navigation bar



8. Select IP Interface (IP1 primary interface).

9. Disable DHCP and configure the fields with information provided to you by the IT department.



10. Select Save and Restart Now.

11. Contact support@disio.io or 204-654-5613 Option 4 to confirm unit is now connected to Internet to complete setup.