



5-Year Limited Hardware Warranty

Applicable to all **DISIO®** branded hardware products manufactured by Price Electronics, worldwide.



COVERAGE

What Is Covered?

Price Electronics warrants **DISIO®** branded hardware products manufactured by Price Electronics to be free from defects in materials and workmanship for a period of five [5] years from the original shipment date.

This warranty is available worldwide and applies only if, upon evaluation of the returned product, Price Electronics determines that the product has a defect in material or workmanship.

This warranty applies to all **DISIO®** branded hardware products manufactured by Price Electronics, including but not limited to the product families listed below – and those still to come.

Display Thermostats

Airflow Kits

Hubs

Controllers

+ Future DISIO Hardware

CLAIM PROCESS

Warranty Claim Process

1

Contact Support

Contact Technical Support to obtain troubleshooting assistance and a Return Material Authorization (RMA).
Return the product freight prepaid to Price Electronics.

2

Obtain RMA

3

Return Product

4

Evaluation

5

Repair / Replace

The returned product will be inspected and tested by Price Electronics.

If determined to be defective, the product will be repaired or replaced at the sole discretion of Price Electronics.

EXCLUSIONS

Limitations & Exclusions

THIS WARRANTY DOES NOT APPLY TO PRODUCTS THAT:

- HAVE BEEN IMPROPERLY INSTALLED, WIRED, CONFIGURED, OR MAINTAINED
- HAVE BEEN SUBJECTED TO MISUSE, MISAPPLICATION, ABUSE, NEGLIGENCE, OR ACCIDENT
- HAVE BEEN OPERATED OUTSIDE PUBLISHED SPECIFICATIONS
- HAVE BEEN DAMAGED BY POWER SURGES, LIGHTNING, WATER INTRUSION, ENVIRONMENTAL CONDITIONS, OR OTHER EXTERNAL CAUSES
- HAVE BEEN OPENED, DISASSEMBLED, MODIFIED, ALTERED, OR REPAIRED BY UNAUTHORIZED PERSONNEL
- HAVE BEEN DAMAGED DURING HANDLING, TRANSPORTATION, OR INSTALLATION

— IMPORTANT WARRANTY INFORMATION

THIS WARRANTY IS LIMITED TO EITHER THE REPAIR OR REPLACEMENT OF ELIGIBLE HARDWARE PRODUCTS, IN PRICE ELECTRONICS' SOLE DISCRETION, FOLLOWING EVALUATION BY PRICE ELECTRONICS.

THIS WARRANTY DOES NOT COVER LABOR COSTS, TRAVEL EXPENSES, STARTUP SERVICES, COMMISSIONING SERVICES, TROUBLESHOOTING SERVICES, PRODUCT REMOVAL OR REINSTALLATION, SHIPPING COSTS, OR OTHER FIELD SERVICE EXPENSES.

EXCEPT FOR THE EXPRESS LIMITED WARRANTY STATED HEREIN, PRICE ELECTRONICS DISCLAIMS ALL OTHER WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL PRICE ELECTRONICS BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING FROM THE USE OF, OR INABILITY TO USE, ANY DISIO® PRODUCT.

The purchaser is responsible for determining the suitability of the product for the intended application.

